

JUST THE **FACTS**

ALTALINK



SCOTT W. THON
President and CEO

REGULATED TRANSMISSION

- With 212,000 square kilometers of service area, AltaLink is the largest regulated transmission company in Alberta, Canada.
- AltaLink owns 13,000 kilometers of transmission lines and more than 300 substations.
- AltaLink delivers top decile safety performance.
- In 2019, AltaLink invested \$318 million in capital assets to ensure the continued reliability of Alberta's transmission system.
- AltaLink is constantly improving its system reliability for customers. During 2019, the company delivered its best ever performance in reducing the average outage duration for customers.



CUSTOMER SERVICE

- In 2019, 99% of AltaLink's customers reported they were satisfied with the company's service.
- AltaLink delivered the first step of its commitment to customers to keep rates flat for the next five years, filing its General Tariff Application with no increases through 2021.



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RESPONSIBILITY

- AltaLink has a world-class safety record and is committed to upholding the highest standards of safety. For the third consecutive year, AltaLink received the CEA President's Award of Excellence for Employee Safety as the best performing transmission company with 501-1000 employees.
- AltaLink is an environmentally responsible corporate citizen and strives to protect the wildlife, land and water near its operations. AltaLink was the first electricity transmission company and only the second electricity company in Canada to receive the Canadian Electricity Association's Sustainable Electricity Company designation. In 2019, AltaLink became the first Canadian utility to be re-designated in the program.
- AltaLink's community investment program, Linked to our Communities, is dedicated to empowering Alberta's youth through sport, science, agriculture and more. AltaLink supported charities across Alberta with more than \$1 million in donations and sponsorships in 2019.

MANAGEMENT TEAM

SHERI L. ALLEN

Senior Vice President, Human Resources

GARY L. HART

Executive Vice President and Chief Operating Officer

DAVID J. KOCH

Executive Vice President and Chief Financial Officer

ZORA LAZIC

Senior Vice President, Law and Regulatory, General Counsel

JOHANNE I. PICARD-THOMPSON

Senior Vice President, Corporate Services

EDWARD W. RIHN

Senior Vice President, Customer and Stakeholder Engagement

